

Confirmation number
SC5041894

Main driver
yitzhak tzachi quatinsky

 Supplier
Surprice

Pick-up

19 August 2022, Friday, 16:30

Crete Airport Heraklion (HER)

Type Car rental center
Address Heraklion International Airport N. Kazantzakis
71601 Heraklion Crete
Business hours 07:00 - 22:00 (Friday)
Phone [0030 6 984 631 835](tel:00306984631835)

i The customer will walk to the parking lot, 50 meters opposite from the airport building and then he will be transferred to our office, which is 700 meters away, with shuttle bus.

Drop-off

25 August 2022, Thursday, 18:00

Crete Airport Heraklion (HER)

Type Car rental center
Address Heraklion International Airport N. Kazantzakis
71601 Heraklion Crete
Business hours 07:00 - 22:00 (Thursday)
Phone [0030 6 984 631 835](tel:00306984631835)

i Please clarify Drop-off instructions with Car Provider upon Pick-up.

Car details

Intermediate Peugeot 301 or similar, IDMD/IDMD

5 seats, 5 doors, Air Conditioning, Manual, Diesel

✓ Fuel policy: Same to same ✓ Unlimited mileage

Including: Contract fee, Airport surcharge, Free modifications, State Tax

Protection

Included insurance

- ✓ Collision Damage Waiver (deductible: ~ 3315.00)
- ✓ Roadside Assistance
- ✓ Personal Accident Insurance
- ✓ Theft Protection
- ✓ Third Party Liability (TPL)

Full Coverage (Limit 10500 ILS) ✔ Covered

- ✓ Refundable theft deductible
- ✓ Damages to the car's body and undercarriage
- ✓ Windshield, windows, mirrors, wheels and tires
- ✓ Towing expenses
- ✓ Taxi expenses
- ✓ Lost keys or lockout fees
- ✓ Administration charges
- ✓ Loss of use fees

Your risks are covered! Additional insurance may be offered at the rental desk. You may decline this since your risks are covered.

Payment

Pay at pick-up **312.34 EUR**
(~ 1088.88 ILS)

This price is converted to show you the approximate cost in ILS. You'll pay in EUR. The exchange rate may change before you pay.

Refundable Security Deposit **950.00 EUR**

Will be blocked on/taken from the main driver's credit card at pick-up. If there are no charges, when dropping off the car, the deposit hold will be released or refunded.

What you'll need to bring

Voucher You'll need your voucher. It's best to read it before you travel so you'll know how to pick up the car, how to pay, and the supplier's Rental Conditions

Driver's license The main (and any additional) driver will need a valid physical driver's license. Learner's permits won't be accepted. You might also need an International Driving Permit (IDP) (see the supplier's Rental Conditions).

Passport/Identity card You'll have to show your passport or national ID card (see the supplier's Rental Conditions).

Credit Card **Refundable security deposit: € 950.00** (~ 3315.00)

A deposit will be blocked on the customer's credit card until the end of the rental period. The exact deposit is determined on pick up since the amount is dependent on the vehicle.

Accepted Credit cards in the name of main driver:



Not accepted: Someone else's card (including family members), Any Virtual Payment (eg. Google pay, Apple pay, etc..)

The following is important information for you. This page is not required by the supplier.

Before signing the rental agreement

Additional insurance	The rental supplier may offer you additional insurance. You may decline this if you have purchased Full Coverage and are able to leave the deposit requested by the supplier. Important! Please note that staff at the rental desk may not know what is covered by products booked online like Full Coverage. The vehicle must be handed over to you after the deposit has been taken, even without the purchase of additional insurance. If the supplier refuses to hand over the vehicle unless additional insurance is purchased onsite, please have this fact confirmed in writing (including the reason why the insurance is deemed mandatory) and contact Discover Cars .
How to decline additional insurance	I do not want additional CDW coverage. My booking includes coverage for the deductible and extended coverage.
Check amounts	Before signing the rental agreement, check it for any unclear charges. If in doubt, ask the rental desk employee for an explanation of any unclear points. If you are offered an upgrade to a higher vehicle category, please check whether it is free or not.
Drop-off instructions	Please clarify Drop-off instructions with Car Provider upon Pick-up.
24/7 support	If you have any issues when picking up the car, please contact Discover Cars .

When picking up the car

Pick-up time	If you're going to be late, please contact the car rental supplier in advance at 0030 6 984 631 835.
Inspect the car	Before you leave the car rental supplier: <ul style="list-style-type: none"> - Check for damage to the car (exterior and interior). - Check the car's fuel level and mileage. - Check for necessary equipment (such as a first aid kit, safety vests, spare tire, warning triangle, etc.) and the car's operating instructions. - Familiarize yourself with how to operate the car including how to turn on the headlights, windshield wipers, and turn signal. If there are any issues, bring them up with the staff immediately.
Refusal	If a member of staff refuses to hand over the car to you, please keep all related evidence, such as the employee's name and any printed materials, and contact Discover Cars . Likewise, contact us immediately if you can not get in touch with the supplier upon arrival.

When dropping off the car

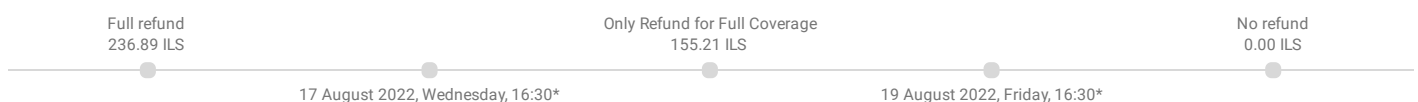
Drop-off time	Please return the car at the scheduled drop-off time. You will be charged an extra fee for dropping off the car late.
Check for belongings	Check for belongings Make sure you haven't left anything in the car when dropping it off. Don't forget to check the trunk. Cell phones, sunglasses, and umbrellas are the most common items that are left behind.
Verify charges	Have the condition of the rental car confirmed in writing. If there are any issues, please mention them to the staff and have them recorded. Please verify all of the fees charged under your rental contract and clarify when the rest of your deposit will be returned (keeping in mind that it may take longer depending on your bank). Tip: If no employee is present, take photos of the car and keep a copy of the rental agreement, other documents, and your fuel receipts.

In the event of an accident or damage

Call the police	Call the police and have an accident/damage report drawn up. Be sure to inform the car rental supplier and follow their instructions. Important! A police report is required both by the rental supplier and to be reimbursed for damages under our Full Coverage.
Supplier support	For assistance following an accident, contact the rental supplier directly at 0030 6 984 631 835 .

Cancellation policy

* - local time at pick-up location



Rental conditions of Surprice

Driver requirements

Minimum rental age is 20 years.
A young driver fee applies to drivers under the age of 24.

There is no maximum age.
A senior driver fee applies to drivers over the age of 73.

The driver license must have been issued by authorized authorities at least 1 year(s) before the date of the commencement of the rental.

Driver licenses will be accepted if issued in the following country(ies): United Kingdom, EU.
Driver licenses from all other countries must be accompanied with International Driving Permit (IDP).

In order to pick up the car, the renter and each additional driver must present the following documents: valid driver license, credit card on a main drivers name, Passport or ID card, booking voucher.

Refundable security deposit

€ 950.00 (~₪ 3315.00)

A deposit will be blocked on the customer's credit card until the end of the rental period.
The exact deposit is determined on pick up since the amount is dependent on the vehicle.

Accepted Credit cards in the name of main driver: MasterCard Credit, Visa Credit

Not accepted: Someone else's card (including family members), Any Virtual Payment (eg. Google pay, Apple pay, etc..)

Payment policy

This section only concerns payment; a credit card may be required for the security deposit (see the Refundable Security Deposit section).

Accepted Credit cards in the name of main driver: MasterCard Credit, Visa Credit

Not accepted: Someone else's card (including family members), Any Virtual Payment (eg. Google pay, Apple pay, etc..)

Geographical restrictions

It is forbidden to cross country borders.
Crossing the country border or using a ferry (traveling to an island) is forbidden.

In the event that Cross Border & Territorial Restrictions are violated, all protections lose their validity.

Optional extras and services

Available special equipment: GPS Navigation system, Baby seat (up to 1 year of age), Child seat (2-4 years of age), Booster seat (4-10 years of age), Snow chains, Wi-Fi.
Prices for extras are shown on the booking page.

Adding additional drivers is allowed.
There is an additional charge for each driver.
Underage additional drivers are subject to both Young Driver and Additional Driver fees.
When picking up the vehicle, all drivers must be present and must provide valid documentation.

All extras are available at the rental counter. Prices vary, depending on the rental period.

Certain additional drivers are subject to both an Additional Driver fee as well as either a Young Driver or Senior Driver fee.
Delivery/Collection service is available within city limits. Additional charges will be applied, depending on the distance.

Fuel policy

The vehicle is provided with a certain amount of fuel and must be returned with the same amount in order to avoid additional charges.

Business hours

Service outside of business hours is available by request and for an additional charge.
Period of time, during regular working hours, when the car is still guaranteed for the customer, if the customer is late for pick up (the grace period) is 120 minutes.
If the customer is late for a return for more than 120 minutes, extra day charges will apply, in addition to any other rental charges.

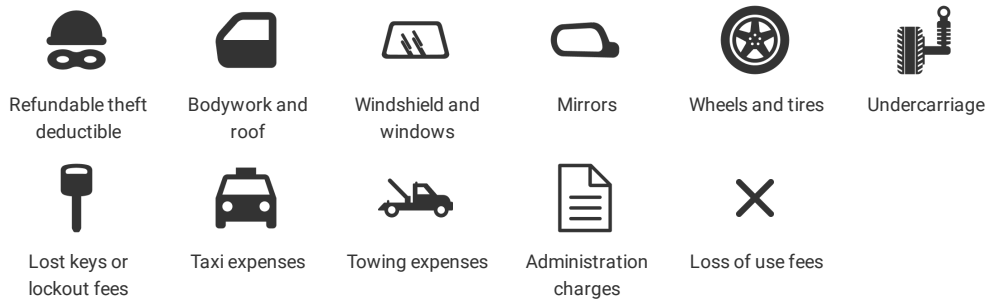
Pick-up & Drop-off
Mon: 07:00 - 22:00
Tue: 07:00 - 22:00
Wed: 07:00 - 22:00
Thu: 07:00 - 22:00
Fri: 07:00 - 22:00
Sat: 07:00 - 22:00
Sun: 07:00 - 22:00

Period
 7 days, 19 August 2022, 16:30 - 25 August 2022, 18:00

Limit
 10500 ILS

Paid
 155.21 ILS

What's covered






The rental company will first charge you, and Discover Cars will compensate you afterward.

What's not covered

- ✗ Damages that occurred while not complying with the terms of your rental agreement
- ✗ Damages resulting from unforeseeable or uncontrollable events
- ✗ Cleaning costs or damage to the car's interior
- ✗ Third-party damages

Why 94% of customers are satisfied with Full Coverage

- 
We cover all exterior parts of the vehicle, while other coverages often have many exclusions
- 
Excellent value at a low price - an average of half the price of others!
- 
Quick compensation – claims are processed within 48 hours, on average.

What you need to know

- Extending your rental** It is important to contact Discover Cars if you plan to extend your rental so that Full Coverage can be extended. If you extend your rental past the date your Full Coverage ends, damages and fees incurred might not be covered.
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- Deposit information** When picking up your rental car, you will be required to leave a deposit. Usually, this is a hold on your credit card (in some cases, it may be charged). Full Coverage does not affect the standard deposit requirements; you will still have to leave a deposit. In the event you are charged for damages or other covered fees, the charges will be taken from your deposit. But after you file for compensation, you will be quickly reimbursed.
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- Cancellation** To cancel Full Coverage, please [contact Discover Cars](#). It can not be canceled after your rental's pick-up time.
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- Compensation** We review and approve compensation applications in 48 hours, on average. After your application is approved, funds are transferred within one business day (though the processing time of your bank may be longer).
- To file a Full Coverage claim, visit the My Booking page, click the button in the Full Coverage section, and upload the following documents within 28 days of dropping off the car:
- The rental agreement you signed when you picked up the car (ask the rental company for a copy if you don't have one)
 - The rental company's assessment of the car's condition when you picked it up and when you returned it
 - The invoice from the rental company charging you for damage or other fees
 - A statement or receipt(s) showing payment of the charges for damage or other fees
 - Your bank account details (including bank name and address, account number/IBAN, SWIFT code, and any other information needed to make an international wire transfer) or PayPal address
 - A detailed description of the incident (include photographic and video evidence, if you have it)
 - A written police report (if applicable)

Additional insurance may be offered at the rental desk. You may decline this as your risks are covered.

Additional insurance The rental supplier may offer you additional insurance. **You may decline this if you have purchased Full Coverage and are able to leave the deposit requested by the supplier.** Important! Please note that staff at the rental desk may not know what is covered by products booked online like Full Coverage. The vehicle must be handed over to you after the deposit has been taken, even without the purchase of additional insurance. If the supplier refuses to hand over the vehicle unless additional insurance is purchased onsite, please have this fact confirmed in writing (including the reason why the insurance is deemed mandatory) and [contact Discover Cars](#).

How to decline additional insurance I do not want additional CDW coverage. My booking includes coverage for the deductible and extended coverage.

24/7 support If you have any issues when picking up the car, please [contact Discover Cars](#).